



TANZANIA REVENUE AUTHORITY

PUBLIC NOTICE

NEW SYSTEM FOR REGISTRATION MOTOR VEHICLES, MOTOR CYCLES AND ISSUANCE OF DRIVING LICENSES

Dar es Salaam, 19th February, 2025:

1.0 Introduction to the New System

In the course of enhancing services to taxpayers and the general public, Tanzania Revenue Authority (TRA) is in the process of developing a modern domestic revenue management system called IDRAS. This system is implemented in phases, where the first phase covering services related to **Motor Vehicle Registration** and issuance of **Driving Licenses** became operational effectively from **10th February, 2025**.

The new system provides taxpayers with the opportunity for self-service thus creating convenience of high level. Users are required to log into the system using their Taxpayer Identification Number (TIN) and receiving communications via **SMS** and **emails**. As a result, the TIN3 must contain accurate details to facilitate effective communication and seamless access to services within the system. Among key TIN details that must be accurate include:

- i) The phone number used by the TIN holder;
- ii) The email address used by the TIN holder;
- iii) Fingerprints and photo (Biometrics) for individual TIN holders;
- iv) Other TIN-related information.

In addition to these details, system users must have a **user account** in the taxpayer portal to access the services.

2.0 Services in the New System

This system will offer various services that will be easily accessible and performed by users by way of self-service. Among the key services available and accessed electronically by users in the new system include:

- i). **Registration of motor vehicles**; where users will be able to register their motor vehicles other motorized equipment following importation or domestic purchase;
- ii). **Transfer of ownership of motor vehicles**; where owners will be able to transfer ownership of a vehicle or other motorized equipment to another individual or entity;
- iii). **Change of motor vehicle particulars**; where owners will be able to apply change of motor vehicle particulars electronically
- iv). **Application for driving licenses**; drivers or applicants will be able to make applications and receive updates on the status of their applications.

3.0 Essential Steps to Take to Access Services

To access various motor vehicle management and driving license services, taxpayers and the general public must observe the following:

- i). **Update Taxpayer Identification Number (TIN) Information:** Taxpayers and the public at large must update TIN details in order to access to the system and receive updates on relevant services. Please visit TRA website (www.tra.go.tz) for guidelines on how to update TIN information;
- ii). **Process Vehicle Ownership Transfers:** To ensure smooth access to services, taxpayers and the public at large must effect transfer of ownership for vehicles and other motorized equipment. This will ensure proper registration of vehicles under the current owner's TIN and name, allowing access to services such as insurance, revenue stickers and future ownership transfers.

Kindly be advised that failure to update TIN details and complete the transfer of ownership for vehicles or other motorized equipment, will prevent access to essential motor vehicle and driving license services. Tanzania Revenue Authority (TRA) has put in place all necessary preparations to support taxpayers and the general public to smoothly access the services. TRA shall consider granting **remission of penalties and interest** for late transfer of ownership and other transactions.

Instructions on how to update TIN information and create an account on the Taxpayer Portal are available on the TRA website (www.tra.go.tz).

For more information, visit the nearest TRA office or contact us through:

Website	: www.tra.go.tz
Toll-Free Numbers	: 0800 750 075 / 0800 780 078 / 0800 110 016
WhatsApp	: 0744 23 33 33
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Issued by;

DEPARTMENT OF TAXPAYERS EDUCATION AND COMMUNICATION

